

# H42: Case Study

## Field service

Water meter reading & billing



**End user:**

**Aguas de Murcia**

[www.emuasa.es](http://www.emuasa.es)



**Configuration of Gotive systems deployed:**

**H41.I.M.B, H41 DS.A**

**Phases of the project:**

Start of the project	October 03
Pilot start	January 04
Decision for Gotive	February 04
Delivery	May 04

**Functionality:**

Gotive H41 has installed a solution for management of the capture of the data of the water meters and billing of the company responsible for water management in the province of Murcia.

Gotive H41 identifies the meter by means of its bar code scanned by the handheld unit.

The system synchronises via GPRS with the central of the Aguas de Murcia for sending the captured data, allowing the issuing of the invoices in the same day with absolute reliability.

**Country/geographical area: Spain**