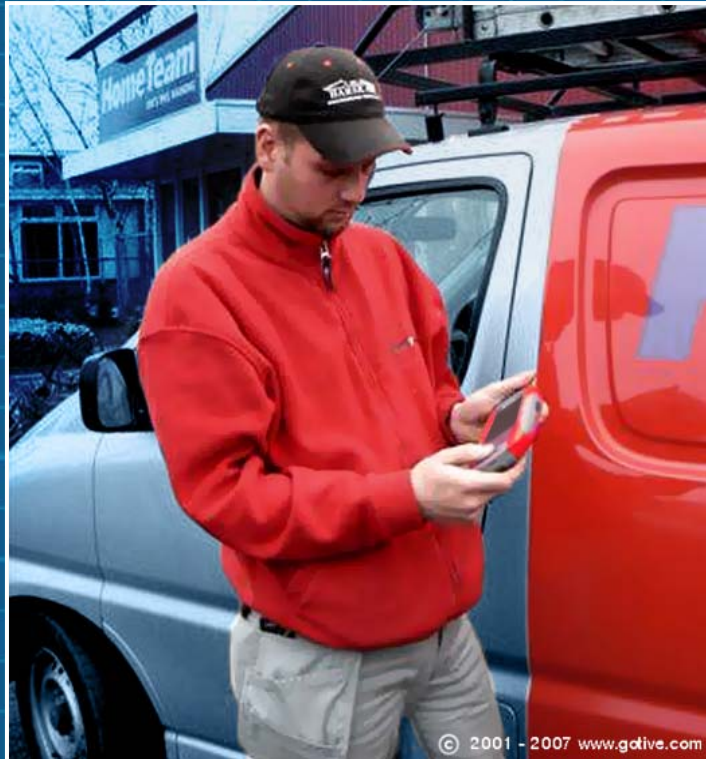


H42: Case Study **NEW!**

Field service

Time, material & kilometer registration for service engineers



End user:

Hometeam



Configuration of Gotive systems deployed:

H42TMB

Description of the project:

HomeTeam is an independent franchise organisation which takes care of the daily maintenance of almost 40.000 houses. For more than 90 maintenance engineers a Gotive H42 handheld has replaced their paper administration trail. With Gotive, the engineers are able to communicate with the back office continuously and can easily register the materials which they have used during the day with the built-in barcode scanner, as well as keep track of their working hours. New and updated tasks are sent to the engineers and their Gotives via GPRS. By implementing a solution with Gotive handhelds Hometeam significantly cut back on labour costs, minimised excess cost attributed to communication mistakes and errors, whilst improving their service towards customers.

Country/geographical area: **The Netherlands**