

H42: Case Study **NEW!**

Field service

Time, material & kilometer registration for service engineers



End user:

Wolter & Dros

www.wolterendros.nl



Configuration of Gotive systems deployed:

H42

Description of the project:

Wolter & Dros is one of Holland's biggest installation companies. Their focus is on different branches of utility service (office buildings, sports & culture complexes), healthcare and education (hospitals, schools and universities), infrastructure (tunnels), industry and residential construction. Since two years all the service engineers of Wolter & Dros daily have hit the road with a Gotive and all their job sheets in a digital form. On the basis of planned visits and executed operations the Gotive automatically determines the travel time and labour hours and sends them by GPRS to the office. This saves the employees a tremendous amount of time and spares a lot of mistakes because administration no longer has to do with incomplete, unreadable or lost job sheets. The Gotives which are used by the service engineers are equipped with a barcode-scanner which enables the engineers to easily scan the materials which they have used. By implementing the mobile solution in combination with the Gotives Wolter & Dros has not only cut back on their labour costs but significantly increased the speed of billing and their efficiency in planning.

Country/geographical area: **The Netherlands**